service bulletin



Fill Them Out Completely/Legibly

NUMBER: 80-10

DATE: 5/12/80

CIRCULATE TO: SERVICE MANAGER PARTS MANAGER MECHANICS

WARRANTY REGISTRATION CARDS

Mercury Marine is receiving Warranty Registration Cards which are not completely filled out or are illegible. A considerable amount of time must be spent correcting these cards before they can be processed. In a number of instances, we must return the card(s) to the selling dealer for the required information. This is very time-consuming and, consequently, the customer will not receive his/her MerCard within the 15-day period.

Following is an illustration of a properly-completed Warranty Registration Card. While all of the information requested is important, CUSTOMER ZIP CODES and DEALER CODES are most frequently omitted. You can either type or print the information on the card, just **so** that is legible and complete.

-		UTBOARDS MERCURY OUTBOARD			
r	SOLD TO -		John Doe		
İ	PRIMARY USE:	ADDRESS	4321 Macadam Road		
	COMMERCIAL			STATE USA ZIP 5432	
Γ	ENGINE SERIAL NO.		MODEL NO.	DATE OF SALE	
T	5567002		15000	05-31-80	
D	MERCURY DEALER CODE 94444		1500/OB	The selling dealer hereby certifier that the original retail purchase and first user of this product is the addressee whose name appears or thiscard. havingpurchasedit on the date given hereon.	
A	ADDRESS 4321 Magadam Road CITY/STATE/ZIPAnyplace USA 54321			Owner has received the "Opera- tion and Maintenance Manual" with warranty provisions therein set forth.	

This bulletin should be given to the personnel responsible for handling Warranty Registration Cards at your dealership. We urge you to complete the cards properly, as it will benefit all of us.