

NUMBER: 81-1

DATE: 2/2/81

CIRCULATE TO:
SERVICE MANAGER
PARTS MANAGER
MECHANICS

MERCURY OUTBOARD O.E.M. PRE-RIGGING BOAT PROGRAM

Some O.E.M. Boat Builders are participating in the new Mercury Outboard O.E.M. Pre-Rigging Boat Program. This program makes it possible for boat builders to purchase and install in their boats certain Quicksilver accessories that are required to operate Mercury Outboard Motors.

Remote controls and Power Trim pumps are packed in the cartons with Mercury Outboard Motors when manufactured. These items cannot be removed from the outboard carton prior to shipment to you from your Regional Distribution Center. In view of this, a Return Program is in effect to allow dealers, who participate in the Mercury Outboard O.E.M. Pre-Rigging Boat Program, to return those remote controls and Power Trim pumps for credit.

This return program applies only to new remote controls and Power Trim pumps in their original, unopened cartons. Only the following part numbers are eligible for return and credit. Damaged and/or opened cartons will be returned to the dealer freight collect.

Remote Controls	Power Trim Pumps
87317A15	76395A2 (In-Line)
87729A15	76395A3 (In-Line)
94474A15	92459A1 (In-Line)
	92459A3 (In-Line)
	92975A3 (V-6)
	92975A4 (V-6)

If you have any questions regarding this program, please contact your Regional Distribution Center Sales Representative or Service Manager.

Procedure for Returning Remote Controls and Power Trim Pumps for Credit

1. Carefully unpack remote controls and Power Trim pumps from engine cartons.
2. The new, unopened cartons of remote controls and Power Trim pumps to be returned should be packed in a suitable outer shipping carton to prevent damage to the remote control and hydraulic pump cartons.

3. One Warranty Claim Form can be used to return a group of these accessories. Return remote controls and pumps at least once each month. Enter the following information on the warranty claim form. See sample claim form, following.

MERCURY MARINE		APPLICATION FOR ADJUSTMENT OF WARRANTY MATERIAL SB3-17-4 R 578		SHADED AREAS BELOW TO BE FACTORY	CLAIM NO 012		
CUSTOMER AGREEMENT I AM THE ORIGINAL PURCHASER OF THE PRODUCT NAMED HEREON AND AM SUBMITTING THIS CLAIM WHICH I BELIEVE FALLS WITHIN MERCURY MARINE'S WARRANTY FOR THE PRODUCT X CUSTOMER'S SIGNATURE		DATE OF FAILURE	HOURS OPERATION	DATE 111979 LABOR RATE			
		MODEL	ENGINE SERIAL NO.	DRIVE CHASSIS SERIAL NO.			
		DATE OF SALE	TYPE OF USE (CHECK ONE) <input type="checkbox"/> PLEASURE <input type="checkbox"/> COMMERCIAL		DEALER CODE NO 18345		
		OWNERS NAME	ADDRESS		DEALER SMITH & JONES MARINE 234 SOMEWHERE ST ANYPLACE USA 00000		
DATE REC'D.	VIA	CITY, STATE, ZIP		CITY, STATE, ZIP			
CHARGES		IMPRINT OWNER WARRANTY REGISTRATION CARD		IMPRINT DEALER IDENTIFICATION PLATE			
QUANTITY	PART NO.	DESCRIPTION OF DEFECTIVE PARTS	CODE	REASON FOR REPLACEMENT	FLAT RATE JOB NO.	HOURS TENTHS	LABOR ALLOWANCE
3	87729A15	CONTROLS	ⓐ	PRE-RIGGING RETURN PROGRAM			
3	76395A3	TRIM PUMP					
	MODELS	ENGINE SERIAL #'S		ⓓ BOAT MANUFACTURER			
	17000	5546113		SLIM CRAFT			
	19000	5521112		LONGBOAT			
	11150	5568711		SLIM CRAFT			
DETAILS OF FAILURE AND WORK PERFORMED					PARCEL POST / FREIGHT CHARGES \$		
DATE	CLAIM APPROVED	CLAIM FOR PARTS REJECTED	CLAIM FOR LABOR REJECTED	IF THIS CLAIM IS FOR FACTORY DISPOSITION AND APPROVAL BEFORE DISTRIBUTOR ISSUES REPLACEMENT OR CREDIT CHECK HERE			
		CODE	CODE	(SEE REVERSE SIDE FOR EXPLANATION OF CODES)			

- Print "Pre-Rigging Return Program" in "Reason for Replacement" column.
 - List the quantity and part number of each control and Power Trim pump returned.
 - List all outboard motor model and serial numbers.
 - List the name/s of the boat manufacturer involved.
- Ship the return material FREIGHT PREPAID to your area Regional Distribution Center to "Attention Service Department".
 - A Credit will be issued at the current dealer cost.