

service bulletin



No. 91-24

Shipping Damage to Outboard – 3 thru 275

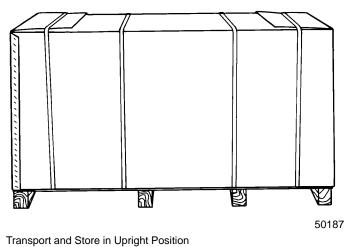
Mariner and Mercury 3-275 Models

Inspect immediately for shipping damage to any Mariner and/or Mercury outboard that:

- has physical damage to the shipping carton.
- is dropped while unloading.
- has been shipped laying on the side (especially the higher cartons for the 40-275 Models), upside down or on end.

If damage is found, the driver or other agent of the carrier must be notified and made to sign the bill of lading after the damage has been noted on the form. A claim must then be filed with the carrier for the damage incurred. This should not be filed as a warranty claim against Mercury Marine since it constitutes mishandling by the carrier.

Our shipping cartons are designed to protect the contents when handled in a responsible manner and pass all the required shipping tests. Visual aids on the outside of the carton show the proper way to ship the product. Repair of the product due to damage from shipping abuse should be the responsibility of the person or carrier that mishandled it.



135-200 Shipping Carton