



service bulletin

No. 95-6

Thruster Service and Parts

March 29, 1995

Motorguide assumed responsibility for sales and service of Thruster brand trolling motors beginning with 1995 model year products. The following changes are being made as a result of Motorguide's new responsibilities.

REGISTRATION

Mercury Outboard Service will continue to provide warranty registration for Thruster trolling motors with Mercury Marine serial numbers. Please continue to register Thruster trolling motors with Mercury Marine serial numbers by MIDAS or by mail.

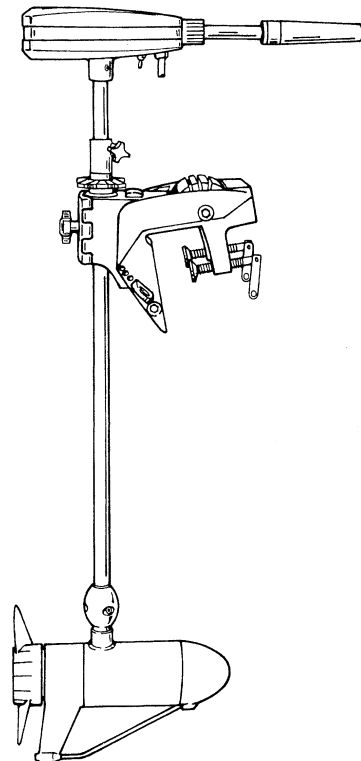
1995 and 1996 model year Thruster trolling motors have Motorguide serial numbers. Please register these Thruster trolling motors per Motorguide instructions.

SERVICE ASSISTANCE

1993 and 1994 model year Thrusters, with serial numbers **0C960000 and higher**, were built by Motorguide for Mercury Marine. Motorguide has offered to help answer technical service questions on these Thrusters. Please call Motorguide Customer Service at 918-831-6989 or fax toll free to 800-982-8093 for help with your service questions.

Mercury Marine Outboard Service will continue to answer service questions on Mercury built Thruster trolling motors with Mercury Marine serial numbers **below 0C960000**. Please refer to the appropriate SERVICE MANUAL and, when necessary, call Mercury Outboard USA Dealer Service at 414-929-5884 or Quick-Fax toll free to 800-842-4550 for help with

your service questions. In Canada call Mercury Marine Service at 905-270-4481 or fax toll free to 800-663-8334 or fax 905-270-8334.



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WARRANTY PREAUTHORIZATION

Mercury Outboard Service will continue to provide warranty preauthorization on all Thruster Trolling motors with Mercury Marine serial numbers. Preauthorization is required only if the entire trolling motor is to be replaced under warranty. Call Mercury Outboard Dealer Service at 414-929-5884 or Quick-Fax toll free to 800-842-4550 for preauthorization. In Canada call Mercury Marine Service at 905-270-4481 or fax toll free to 800-663-8334 or fax 905-270-8334.

WARRANTY ON THRUSTERS WITH MERCURY SERIAL NUMBERS

Mercury Marine Outboard Service will continue to provide warranty for all Thruster trolling motors with Mercury Marine serial numbers. Please continue to send warranty claims for Thruster trolling motors with Mercury Marine serial numbers by MIDAS or by mail to Outboard Service in Fond du Lac for the USA claims or to Mississauga for Canadian claims.

WARRANTY ON THRUSTERS WITH MOTORGUIDE SERIAL NUMBERS

Send warranty claims on Thruster trolling motors with Motorguide serial numbers to Motorguide. Dealers interested in obtaining an Agreement Contract to service Thrusters with Motorguide Serial Numbers are to call Motorguide Consumer Relations at (918) 831-6989 or write to Motorguide Consumer Relations at 6101 East Apache, Tulsa, OK 74115.

Dealers that do not have an Agreement Contract to service Thrusters with Motorguide Serial Numbers may refer consumers to the nearest Motorguide Super Center per the attached list. The Super Centers **guarantee** 48 hour turnaround on warranty repairs for Motorguide products. Super Centers identified with an asterisk (*) are also authorized to sell Quicksilver parts and perform warranty service for Thruster trolling motors with Mercury Marine serial numbers.

QUICKSILVER PARTS

Quicksilver has an extensive supply of parts for Thruster trolling motors. Please continue to order parts for Thruster trolling motors with Mercury Marine serial numbers from Quicksilver.

MOTORGUIDE PARTS

Parts for Thrusters with Motorguide serial numbers are available from Motorguide or from Motorguide Super Centers.

Motorguide Service Centers

ALABAMA

Bill Sullivan *
Alabama Trolling Motor Service Center
1115 E. Lake Blvd.
Birmingham, AL 35217
(205) 841-3220
(205) 841-0063 (Fax)

Vernon Humphrey
Fox's Trolling Motor Sales & Service
4124 C. Government Blvd.
Mobile, AL 36609
(205) 661-7033
(205) 661-7033 (Fax)

ARIZONA

Jim Baugh
Electric Boat Supply
4202 E. Elsworth, Suite 30
Phoenix, AZ 85040
(602) 437-4849
(602) 437-5165 (Fax)

CALIFORNIA

Robert & Betty Stuart *
The Trolling Motor Doctor
3730 Industry Ave. #208
Lakewood, CA 90712
(310) 988-9444
(310) 426-6878 (Fax)

FLORIDA

W. Lee Phillips *
Central Florida Trolling Motors
3780 Hwy. 92 East
Lakeland, FL 33801
(813) 666-2248
(800) 330-9076
(813) 667-0213 (Fax)

GEORGIA

Denny Smith
Marine Speciality House
6444 Camp Road
Riverdal (Atlanta), GA 30206
(404) 996-9014
(404) 996-9014 (Fax)

ILLINOIS

Steve Taylor / Chuck Eubanks
Taylor's Marine & Sports
RR #1, Box 77A
Whittington, IL 62897
(618) 629-2311
(618) 629-2312 (Fax)

INDIANA

Gary Kincaid *
Tackle Service Center
246 East Washington Street
Mooresville (Indianapolis), IN 46158
(317) 831-2400
(317) 831-8500 (Fax)

KENTUCKY

Judy & Sherrill Baker *
B & J Motor Repair Service
5910 Poplar Level Road
Louisville, KY 40228
(502) 969-8511
(502) 968-4449 (Fax)

LOUISIANA

Richard & Ken Sherman
The Trolling Motor Shop
2221 North Airway Drive
Baton Rouge, LA 70815
(504) 928-9644
(504) 928-9644 (Fax)

MARYLAND

Ken Wilson
Eagle Marine
3829 Penn Belt Place
Forestville, MD 20747
(301) 420-2220
(301) 420-1270 (Fax)

MINNESOTA

Mitchell Bennis *
Motor Clinic
200 West 88th Street
Bloomington, MN 55420
(612) 881-0898
(612) 884-5292 (Fax)

MISSOURI

George & Scott Robison
Marine Repair Center
3310 N. Glenstone
Springfield, MO 65803
(417) 833-9191
(417) 833-1555 (Fax)

Robert Douthit *
Tri State Trolling Motor Repair
428 Chez Paree
St. Louis, MO 63042
(314) 921-7292
(314) 921-5922 (Fax)

OHIO

Randy VanDam / Andy Ritchie
Dave's and Son's, Inc.
9263 Cleveland N.W.
North Canton, OH 44720
(216) 499-4386
(216) 499-3228 (Fax)

OKLAHOMA

Judy Doublin / H.L. Moss
H.L. Moss
1714 East 15th Street
Tulsa, OK 74104
(918) 744-1305
(800) 248-5948
(918) 743-9741 (Fax)

SOUTH CAROLINA

Thomas Wade
Omni Research
405 N. Maple, Suite A-B
Charleston, SC 29483
(803) 873-7157
(803) 873-0066 (Fax)

John Holder / Rocky Prosser
Port-Tronics
4910 Old Augusta Road
Greenville, SC 29605
(803) 299-1432
(803) 299-1432 (Fax)

TENNESSEE

Jim Scarbrough / Jeff Partney
Tennessee Trolling Motors
2343 Lakeway Circle
Paris, TN 38242
(901) 644-0134
(901) 644-0079 (Fax)

TEXAS

Gary Kinnard *
All Star Specialists, Inc.
3650 N. Buckner, Suite 101
Dallas, TX 75228
(214) 320-1673
(800) 362-3790
(241) 320-2450 (Fax)

Clarence Miller
Appliance Hospital, Inc.
4530 Beechnut
Houston, TX 77095
(713) 668-6705
(713) 668-2872 (Fax)

Donale & Johnnie Boris
Boris Marine Electronics
5301 Azle Avenue
Ft. Worth, TX 76114
(817) 624-3932
(817) 624-8879 (Fax)

VIRGINIA

William & Kathryn Wells *
Wells, Inc.
3502 Jefferson Davis Hwy.
Richmond, VA 23234
(804) 233-6790
(804) 233-6790 (Fax)

CANADIAN SUPER CENTERS

Rockeys
3 Royce Ave Unit 12
Orilla, ONT CANADA
(705) 326-3528

Les Mains Agiles
206 Labelle Blvd.
Laval, QUE CANADA H7L 3A1
(613) 820-3275

* = Motorguide Super Centers Authorized to Sell Quicksilver Parts and Perform Warranty Service for Mercury Marine Thrusters