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**)UTBOARDS** 



No. 97-21

# Propeller Shaft Seal - 25, 45/50 (4 Stroke) & 30/40, 40/50, 55/60 (2 Stroke)

# **Models Affected**

1998 Mariner/Mercury

25 (2 Cylinder - 4 Stroke) USA S/N 0G602555 thru 0G603017

45/50 (4 Cylinder - 4 Stroke) Non Big Foot USA S/N 0G602721 thru 0G603017

30/40 (2 Cylinder – 2 Stroke)

USA S/N 0G601175 thru 0G616293

40/50 (3 Cylinder – 2 Stroke) USA S/N 0G601816 thru 0G616293 55/60 (3 Cylinder – 2 Stroke) Non Big Foot

USA S/N 0G601175 thru 0G616293

Belgium production is NOT affected.

The outer propeller shaft seal in the bearing carrier on the models listed may cause water to enter the gear housing. Replacement of the seal is required for outboards within the serial numbers listed that have not been reworked at the factory. The seal that requires replacement has a carbon steel compression spring and is replaced with a seal using a stainless steel spring. Outboards reworked at the factory have a green dot on the upper rear of the gear housing above the anti-ventilation plate and a green dot on the outside of the shipping carton next to the serial number for identification.

### **OWNER NOTIFICATION**

A letter will be sent to every registered owner of an affected outboard. The letter will advise the owner to contact their selling dealer or any other authorized dealer to make arrangements for the replacement of the propeller shaft seal. A copy of the letter is included with this service bulletin.

### SERVICE PARTS INVENTORY

Quicksilver parts distribution did not receive any defective seals with carbon steel springs. All dealer inventory of the replacement seal should have the correct spring material.

### CORRECTION

Replace the outer propeller shaft seal on outboards within the serial numbers listed that have not been reworked at the factory. It will be necessary to remove the bearing carrier from the gear housing. Remove and replace only the outer propeller shaft seal. The outer seal is installed with the seal lips facing out. Apply grease between the two seals for extra durability. Refer to the service manual for proper seal installation instructions. Paint the end of the propeller shaft white to identify the installation of the new seal.

Tools required:

Torque wrench Loctite 271 Mandrel 91-817007



b - Mandrel 91-817007

### **NEW SERVICE INFORMATION**

Bearing Carrier Installation: This new service information applies to all the models listed in this service bulletin. Installation of the bearing carrier reguires replacement of the original washers and bolts. This change allows for an increase in the bearing carrier bolt torque. Discard any locking tab washers or the previous 0.063 in. (1.60 mm) thick flat washers and the previous 25 mm long bolts. They should be replaced with new 0.090 in. (2.29 mm) thick flat washers p/n 12-855941 and longer 30 mm bolts p/n 10-855940-30. The bolts should be torqued to a higher specification of 225 lb. In./18.7 lb. Ft. (25.4 N·m). The service manuals will have the new procedures and revised torgue specification included in the next revision.

### Discard

Install

Tab Washer 14-826613

Flat Washer

12-855941

Flat Washer 12-855941 0.090 in. (2.29 mm)

or

Flat Washer 12-70132 .063 in (1.60 mm)

and

Bolt 10-40003-53 30 mm Long

Bolt 10-855940-30 30 mm Long

0.090 in. (2.29 mm)

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a - Torque Bolts to 225 lb. In./ 18.8 lb. Ft. (25.4 N·m).

# PARTS REQUIRED

Qty. 1 26-69189 Seal.

Qty. 2 P/N 12-855941 Flat Washer.

Qty. 2 P/N 10-855940-30 Bolts.

### **REPAIR IDENTIFICATION**

Reworked at the factory:

a green dot on the upper rear of the gear housing.

a green dot on the outside of the shipping carton next to the serial number.

Repaired at the dealership:

white end of the propeller shaft.

## WARRANTY

Complete warranty claim listing:

Outboard serial number.

Qtv. 1 P/N 26-69189 Oil Seal.

Qty. 2 P/N 12-855941 Flat Washer.

Qtv. 2 P/N 10-855940-30 Long Bolts.

Seal Replacement - Seven tenths (0.7) hour labor. Diagnosis/Test - Three tenths (0.3) hour labor.

Warranty labor rate code

25 (4S) & 45/50 (4S)	CG15.
Diagnosis/Test	CG20.
30/40, 40/50, 55/60	OG15.
Diagnosis/Test	OG20.

Failure code 219 40

US & Canada - Tag and hold parts for 60 days after the warranty credit is received.

International - Hold parts for inspection/disposal by a Marine Power International technical representative.





Dear Customer:

Our testing has shown that your outboard may develop a water leak in the gear housing. To prevent this, we need to replace the outer propshaft seal.

# WHAT YOU SHOULD DO

**NOTE:** If your boat currently is in storage, you may wait until it is removed from storage to have the seal replaced.

Contact your authorized dealer, preferably the one you bought this engine from, and make arrangements to deliver your boat to the dealer to have the repairs performed. Please give this letter to the dealer; the reverse side comprises a form the dealer will send us for reimbursement.

# WHAT WE WILL DO

The dealer will replace the propshaft seal, and we will pay the dealer for doing this.

We apologize for any inconvenience, but it is in your best interest to safeguard your engine from preventable damage.