

Circulate to: Sales Manager Accounting Service Manager Technician Parts Manager

Oil Filters Packaged Incorrectly

Models Affected

Models Covered	Serial Number Or Year
75-115 EFI FourStroke	1B366823 and above

Situation

A quantity of Quicksilver branded oil filter bulk packs (p/n 35-877761Q01) have been shipped with the incorrect box point of sale package (p/n 35-866340Q03) for the filter. The filter within the box point of sale package matches the bulk pack part number and is labeled correctly on the filter body. The bulk packs in question are stamped with the date code 052810 and should be inspected prior to use.

Correction

Inspect the box point of sale packages within Quicksilver branded oil filter bulk packs (p/n 35-877761Q01) which have a date code of 052810.



- a - Date code stamp (May 28, 2010)
- b - Part number label

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IMPORTANT: Box point of sale packaged filters (p/n 35-866340Q03) used for most MerCruiser applications, should be inspected for correct content prior to dealer use or sale.



- a - Incorrect box point of sale package (p/n 35-866340Q03)
- b - Oil filters are correctly labeled (p/n 35-877761Q01)

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Dealer/OEM Parts Inventory

USA CUSTOMERS

Return any Quicksilver branded oil filter bulk packs (p/n 35-877761Q01) in your inventory that contain the incorrect box point of sale package (p/n 35-866340Q03). Use the Mercury Parts and Accessories Non-Warranty Return Policy. You may use the form on the back of any parts and accessories packing list. Please note on the form that the return is part of Outboard Service Bulletin 2011-02 or OEM Service Bulletin 2011-01. All returns must be sent freight prepaid to:

Mercury Marine

Attn: Return Goods – Outboard Service Bulletin 2011-02/OEM Service Bulletin 2011-01

W6250-22A Pioneer Road

Fond du Lac, WI 54935

NON-USA CUSTOMERS

Return any Quicksilver branded oil filter bulk packs (p/n 35-877761Q01) in your inventory that contain the incorrect box point of sale package (p/n 35-866340Q03) to the appropriate distribution center for credit. Follow the normal return parts procedure. Please make reference to Outboard Service Bulletin 2011-02 or OEM Service Bulletin 2011-01.

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