

service bulletin

NUMBER: 83-31

Supercedes Bulletin 82-8 dated 7/30/82 CIRCULATE TO:
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WARNER GEAR-VELVET DRIVE TRANSMISSION PARTS, SERVICE and WARRANTY

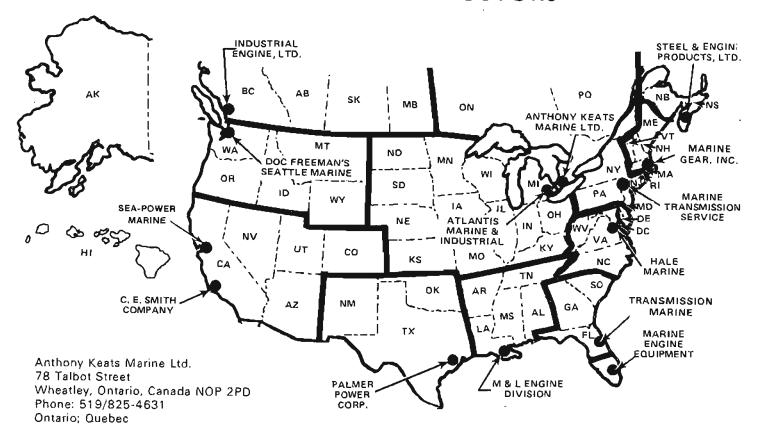
Warner Gear has a marine distribution program to provide service for its marine customers. MerCruiser dealers, who may have interest in becoming Warner Gear dealers for transmission sales, service and direct processing of warranty, should contact the Warner distributor in their area (listed, over) for more details on obtaining parts and/or service.

If you do not wish to become a Velvet Drive dealer, Warner Gear appointed distributors and their approved dealers may perform warranty repairs for Velvet Drive transmissions installed on MerCruiser engines and they will submit claims directly to Warner Gear. You must deliver the transmission to the distributor/dealer, or ship it freight prepaid. It will be repaired at no charge if the failure is caused by Warner Gear defects. You may pick it up or have it returned freight collect. Submit a warranty claim to Mercury Marine for your labor to remove and replace the transmission. Normal service is also available through Warner's Distributor/Dealer organization. Contact your area Warner Gear Distributor or your Mercury Marine Regional Service Center for warranty/servicereferral.

In addition to the preceding, Mercury Marine Regional Distribution Centers will maintain a quantity of transmissions in their inventory for warranty replacement. Should a dealer have a warranty failure which he cannot have serviced expeditiously, he may contact the Regional Service Center personnel for authorization to receive a replacement transmission.

The replacement of complete assemblies, including transmissions, is not covered under warranty unless they are 75% or more damaged. Velvet Drive transmissions in need of warranty service should be handled through the procedure explained above.

VELVET DRIVE DISTRIBUTORS



Atlantis Marine & Industrial 32020 North River Road Mt. Clemens, Mt 48045 Phone: 313/463-2041 Wisconsin; Illinois; Michigan; Indiana; Ohio; Minnesota; North Dakota; South Dakota; Nebraska; Kansas; Iowa; Missouri; Kentucky

Doc Freeman's, Inc. 999 North Northlake Way Seattle, WA 98103 Phone: 206/633-1500 Washington; Oregon; Idaho; Montana;

Hale Marine 6080 Historyland Highway Warsaw, VA 22572 Phone: 804/333-3677

Maryland; Virginia; West Virginia; District of Columbia; Delaware;

North Carolina

Wyoming; Alaska

Industrial Engine, Ltd. 8975 Oak Street Vancouver 6 B.C. Canada V6P 488 Phone: 604/266-4126 Western Canada (British Columbia, Alberta, Saskatchewan, Manitoba, Yukon, and Northwest Territory) M & L Engine Division
M & L Industries, Inc.
1210 St. Charles Street
Houma, LA 70360
Phone: 504/876-2280

Arkansas; Louisiana; Mississippi:

Alabama; Tennessee

Marine Engine Equipment Exchange, Inc. 625 South Andrews Avenue Fort Lauderdale, FL 33301 Phone: 305/949-1641 South Florida

Marine Gear, Inc. Causeway St. & Rt. 128 Gloucester, MA 01930 Phone: 617/281-4555 Maine; New Hampshire; Vermont;

Massachusetts

Marine Transmission Service 2780 Hamilton Bvd. South Plainfield NJ 07080 Phone: 201/668-0800 New York: Pennsylvania; Connecticut; New Jersey; Rhode Island

Palmer Power Corporation 6451 Rupley Circle, Houston, TX 77087 Phone: 713/644-6410 Texas; Oklahoma; New Mexico Sea-Power Marine 333 Kennedy St. Oakland, CA 94606 Phone: 415/533-9290 California; Arizona; Utah; Nevada;

Colorado; Hawaii
C. E. Smith Company
16872 Milliken Ave.

Irvine, CA 92713 Phone: 714/754-1924

California; Arizona; Utah; Nevada;

Colorado; Hawaii

Steel & Engine Products, Ltd. P.O. Box 1120 Liverpool, Nova Scotia BOT IKO Canada

Phone: 902/354-3483

Eastern Canada; New Brunswick; Nova Scotia; Newfoundland;

Prince Edward Island

Transmission Marine, Inc. 955-F Orange Ave., Daytona Beach, FL 32014 Phone: 904/252-2430 North Florida; Georgia; South Carolina