

service bulletin

NUMBER: 83-33

Supercedes Bulletins 82-8 and 83-31 Remove and Discard.

CIRCULATE TO:
SERVICE MANAGER D
PARTS MANAGER D
MECHANICS D
"Place in a Service
Builetin Binder"

WARNER GEAR-VELVET DRIVE TRANSMISSION PARTS, SERVICE and WARRANTY (U.S.A. and CANADA ONLY)

Mercury Marine Regional Distribution Centers maintain a quantity of Velvet Drive transmissions in their inventory for warranty replacement. Should a dealer have a warranty failure which he cannot service expeditiously, he may obtain service in one of two ways:

- 1) Order a complete transmission replacement from the Regional Service/Distribution Center or,
- 2) Obtain warranty repairs through the local Warner Gear distributor or dealer in his area. See list on reverse side.

To obtain a warranty replacement transmission, contact the Regional Service Center personnel for authorization to receive a replacement transmission. By contacting the Regional Service Center, they can ship a replacement transmission open account to a C.O.D. dealer. It also assures the dealer that proper credit will be issued on the return of the defective transmission.

Regional Service/Distribution Centers will carry an inventory of transmission of the most popular sizes and gear ratios shown below.

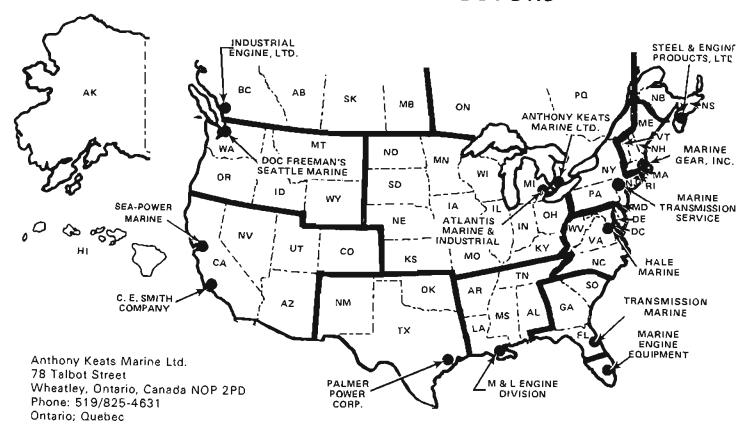
71 Series 1:1	72 Series 1.5:1
1.5:1	2:1
2:1	2.5:1
	1:1 Stern Drive

Those transmissions not listed, such as V drives, can be obtained by contacting the Fond du Lac Service Center.

In addition to the preceding, Warner Gear has a marine distribution program to provide service for its marine customers. MerCruiser dealers, who may have interest in becoming Warner Gear dealers for transmission sales, service and direct processing of warranty, should contact the Warner distributor in their area (listed, over) for more details on obtaining parts and/or service.

Warner Gear distributors and their dealers may perform warranty repairs for Velvet Drive transmissions installed on MerCruiser engines and submit claims directly to Warner Gear. The MerCruiser dealer must deliver the transmission to the distributor/dealer, or ship it freight prepaid. It will be repaired at no charge if the failure is caused by Warner Gear defects. You may pick it up or have it returned freight collect. Submit a warranty claim to Mercury Marine for your labor to remove and replace the transmission, plus shipping charges. Normal rebuilding and repair service is available through Warner's Distributor/Dealer organization. Contact your area Warner Gear Distributor or your Mercury Marine Regional Service Center for warranty/service referral.

VELVET DRIVE DISTRIBUTORS



Atlantis Marine & Industrial 32020 North River Road Mt. Clemens, MI 48045 Phone: 313/463-2041 Wisconsin; Illinois; Michigan; Indiana; Ohio; Minnesota; North Dakota; South Dakota; Nebraska; Kansas; Iowa; Missouri; Kentucky

Doc Freeman's, Inc. 999 North Northlake Way Seattle, WA 98103 Phone: 206/633-1500 Washington; Oregon; Idaho; Montana; Wyoming; Alaska

Hale Marine 6080 Historyland Highway Warsaw, VA 22572 Phone: 804/333-3677 Maryland; Virginia; West Virginia; District of Columbia; Delaware; North Carolina

Industrial Engine, Ltd. 8975 Oak Street Vancouver 6 B.C. Canada V6P 488 Phone: 604/266-4126 Western Canada (British Columbia, Alberta, Saskatchewan, Manitoba. Yukon, and Northwest Territory)

M & L Engine Division M & L Industries, Inc. 1210 St. Charles Street Houma, LA 70360 Phone: 504/876-2280

Arkansas; Louisiana; Mississippi;

Alabama; Tennessee

Marine Engine Equipment Exchange, Inc. 625 South Andrews Avenue Fort Lauderdale, FL 33301 Phone: 305/949-1641 South Florida

Marine Gear, Inc. Causeway St. & Rt. 128 Gloucester, MA 01930 Phone: 617/281-4555 Maine; New Hampshire: Vermont: Massachusetts

Marine Transmission Service 2780 Hamilton Bvd. South Plainfield NJ 07080 Phone: 201/668-0800 New York; Pennsylvania; Connecticut;

New Jersey; Rhode Island

Palmer Power Corporation 6451 Rupley Circle. Houston, TX 77087 Phone: 713/644-6410 Texas; Oklahoma: New Mexico Sea-Power Marine 333 Kennedy St. Oakland, CA 94606 Phone: 415/533-9290

California; Arizona; Utah; Nevada;

Colorado; Hawaii

C. E. Smith Company 16872 Milliken Ave. Irvine, CA 92713 Phone: 714/754-1924 California; Arizona; Utah; Nevada;

Colorado: Hawaii

Steel & Engine Products, Ltd. P.O. Box 1120 Liverpool, Nova Scotia BOT IKO Canada

Phone: 902/354-3483

Eastern Canada; New Brunswick; Nova Scotia: Newfoundland:

Prince Edward Island

Transmission Marine, Inc. 440 N.W. First Ave., Fort Lauderdale, FL 33301 Phone: 305/467-1508

Florida; Georgia; South Carolina