

WARRANTY INFORMATION

SERVICE INFORMATION

This bulletin replaces bulletin 95-23. Destroy that older bulletin.

Velvet Drive Marine Gear Distributors (USA and International)

Velvet Drive has a marine distribution program to provide service for its marine customers. Mercury MerCruiser dealers who have interest in becoming Velvet Drive dealers for transmission sales, service, and direct processing of warranty should contact the Velvet Drive distributor in their area for more details on obtaining parts and/or service.

Velvet Drive distributors and their dealers may perform warranty repairs for the Velvet Drive transmissions installed on Mercury MerCruiser engines and submit claims directly to Velvet Drive. The Mercury MerCruiser dealer must deliver the transmission to the distributor/dealer, or ship it freight prepaid. The transmission will be repaired at no charge if the failure was determined to be caused by Velvet Drive defects. The transmission may be picked up or returned freight collect. Warranty claims are submitted through the normal warranty processing channels for labor to remove and replace the transmission, and shipping charges. Normal rebuilding and repair service is also available through Velvet Drive's distributor/dealership organization. Contact your area Velvet Drive distributor for warranty and/or service. Submit warranty claim through your normal warranty-processing channel.

United States

Boatswains Locker
931 w. 18th Street
Costa Mesa, CA 92627
Phone: 949-642-6800
Fax: 949-642-1463

**California, Arizona, Utah,
Nevada, Colorado, Hawaii, West Mexico**

M&L Engine
1212 St. Charles Street
Houma, LA 70360
Phone: 504-457-8000
Fax: 504-851-0006
**Arkansas, Louisiana,
Mississippi, Alabama, Tennessee**

Mack Boring and Parts Co.
2365 Rt. 22
Union, NJ 07083
Phone: 908-964-0700
Fax: 908-964-8475
**New Jersey, New York,
Connecticut, Rhode Island, Pennsylvania**

Sea Power Marine
333 Kennedy Street
Oakland, CA 94606
Phone: 510-533-9290
Fax: 510-534-0908
**California, Arizona, Utah,
Nevada, Colorado, Hawaii**

Atlantis Marine Gear Supply
418 Boston Road
Topsfield, MA 01983
Phone: 978-887-0001
Fax: 978-887-5599
**Maine, New Hampshire,
Vermont, Massachusetts**

Palmer Power Corp.
6451 Rupley Circle
Houston, TX 77087
Phone: 713-644-6410 or 800-364-3677
Fax: 713-644-2873
**Texas, Oklahoma, New Mexico,
East Mexico**

Atlantis Power
1956 Starr Batt Drive
Rochester Hills, MI 48309
Phone: 248-299-3900
Fax: 248-299-8350
**Wisconsin, Illinois, Michigan, Ohio
Ohio, Minnesota, North Dakota,
Nebraska, Kansas, Iowa, Missouri,
Indiana, South Dakota, Kentucky**

Doc Freeman's Inc.
1401 NW Leary Way
Seattle, WA 98107
Phone: 206-633-1500 or 800-423-8641
Fax: 206-545-1813
**Washington, Oregon, Idaho, Montana
Wyoming, Alaska**

Canada

Industrial Engines
1020 Cliveden Ave.
Amaric Island
Delta, British Columbia
Canada V3M-5R5
Phone: 604-266-4126
Fax: 604-266-4129
**Western Canada: British Columbia,
Alberta, Saskatchewan, Manitoba,
Yukon and NW Territory**

Mermaid Marine Engines
26 Fourth Street
West Royalty Ind. Park
Charlottetown PEI
Canada C1E 2B3
Phone: 902-566-1220
Fax: 902-368-3660
**Eastern Canada: New Brunswick,
Nova Scotia, Newfoundland, PEI**

Argentina

Barrera's Nautic Shop S.R.L.
Tigre CP. 1648
Argentina
Phone: 54 1-7491916
Fax: 54 1-7311794

Australia

Alltrac Pty. Ltd.
55 Zenith Road
Dandedong VIC 3175
Phone: 61 297947123
Fax: 61 297940955

Hale Marine
Highway 3 East
Warsaw, VA 22572
Phone: 804-333-3677 or 800-544-3677
Fax: 804-333-0239
**Delaware, North Carolina, Maryland,
Virginia, West Virginia, DC, Bermuda**

Transmission Marine
223 SW 33rd Court
Ft. Lauderdale, FL 33315
Phone: 954-467-1540
Fax: 954-467-1525
**Florida, Georgia, South Carolina,
Caribbean**

Anthony Keats Marine Ltd.
78 Talbot Street
Wheatley, Ontario
Canada NOP 2PO
Phone: 519-825-4631
Fax 519-825-7752
Ontario, Quebec

Singapore

Multico Power Drive Pte. Ltd.
19 Jalan Buroh
Jurong
Singapore 619476
Phone: 65 2655411
Fax: 65 2687643

South Africa

Gearmax Parts and Service
Unit 1A Wriggle Road
Heritdale, Johannesburg
South Africa
Phone: 27 11 6181074
Fax: 27 11 6263168

Chile

Jaras S.A.
Baron de Juras Reales 5250
Casilla 10114
Santiago, Chile
Phone: 56 2-6231547
Fax: 56 2-6231555

Northern Europe / Skandanavia

Newage Transmissions Ltd.
Barlow Road
Coventry CV2 2LD
England
Phone: 44 1203 617141
Fax: 44 1203 611845

**United Kingdom, Ireland,
Netherlands, Belgium,
Germany, Denmark, Finland,
Norway, Sweden**

Southern Europe

Idemar S.p.A
Via Guido Rossa, 42
16012 Busalla
Phone: 39 010 9641927
Fax: 39 010 9641920
**Italy, France, Spain, Greece,
Portugal, Cyprus, Austria**

New Zealand

Lee's Delta Marine Ltd.
345 Great South Road
Takannia, Aukland
New Zealand
Phone: 64-9-299-6019
Fax: 64-9-298-9986

Turkey

Denpar Makina Ith. Ihr. San ve
Tic . Ltd.
Nazmi Akbaci Tic Merk No 212
Maslak – Istanbul Turkey
Phone: 212 285 0334
Fax: 212 285 0311
**Turkey, North Africa, Middle
East, Pakistan, India**