

service bulletin

Driveshaft Replacement 40/50

Models Affected

1995 Force 40/50 Serial Number US 0E123524 thru 0E135075

The outboards listed may have driveshafts with defective welds. Endurance testing has discovered a small possibility of voids in the weld that joins the stainless steel upper section to the carbon steel lower section of the driveshaft. Operation of the outboard may result in early driveshaft failure.

OWNER NOTIFICATION (US AND CANADA)

A combination letter/claim (US) or a letter (Canada) will be sent to every registered owner of an affected outboard. The letter will advise the owner to return their outboard to their selling dealer or any authorized dealer for inspection and possible replacement of the driveshaft. A copy of the letter/claim is included with this Service Bulletin.

CORRECTION OF REGISTERED OUTBOARDS

- 1. Remove gear housing and the driveshaft as outlined in the Outboard Service Manual.
- Check the date code on the driveshaft per Figure
 1.
- 3. Driveshaft MUST BE replaced if the date code is 5190 thru 5233.
- 4. Order Parts Kit p/n 809796A1 and driveshaft (if required) per this bulletin for reassembly.
- 5. Reassemble and install the gear housing as outlined in the Outboard Service Manual.
- 6. Fill the gear housing with Quicksilver gear lube, install the propeller, and check for proper operation of the outboard.



- a Driveshaft Part Number
- b Manufacturing Numberc Date code
- Figure 1. Driveshaft Date Code

REWORK/PART IDENTIFICATION

Outboards within the serial number range listed that have been reworked at the factory are identified by:

- A red or black letter "D" hand applied with a marker on the outboard serial number label of the shipping carton.
- A yellow dot or marking painted on the powerhead (Figure 2).



a - Yellow Paint Marking Figure 2. 40/50HP Rework Marking

DEALER OUTBOARD INVENTORY

- 1. Check outboard and/or shipping carton within the affected serial number range for factory rework identification markings.
- 2. Outboards that have not been reworked at the factory within this serial number range must have the gear housing replaced. As an alternative, the driveshaft must be inspected and replaced if the date code is 5190 thru 5233 (Figure 1).
- 3. For Assistance:

USA – Use Quick–fax 800–842–4550 or call Force Outboard Service at (414) 929–5432 for a pre–authorized warranty to replace the gear housing ASSEMBLY.

CANADA – Use Quick–fax 800–663–8334 or call Mercury Marine Service/Warranty (905) 270–4481.

INTERNATIONAL - Call your area office.

SPECIAL TOOLS REQUIRED

91–825196 Driveshaft Holding Tool

PARTS KIT 809796A1 COMPONENTS

QTY Part Number/Description

- (1) 11–55910 Pinion Nut
- (1) 25–815460 "O" Ring Bearing Carrier
- (1) 25–821308 "O" Ring Water Pump Base
- (1) 27–822217 Base Gasket Water Pump
- (1) 27–822189 Cover Gasket Water Pump
- (2) 12–86645–1 Washer Impeller
- (2) 12–19183 Washer Fill/Vent Screw

WARRANTY

Complete a warranty claim listing:

Outboard serial number

For Driveshaft Inspection (Only)

- Qty 1 p/n 809796A1 parts kit
- Qty 1 p/n 92–19007—1 Bottle (32 fl. oz.) Quicksilver Gear Lube
- 1.5 hours labor
- Flat Rate Code OG11
- Failure Code 205 00

For Driveshaft Replacement

- Qty 1 Driveshaft p/n 45-822159A1
- Qty 1 p/n 809796A1 parts kit
- Qty 1 p/n 92–19007—1 Bottle (32 fl. oz.) Quicksilver Gear Lube
- 1.5 hours labor
- Flat Rate Code OG11
- Failure Code 205 00

For Gear Housing Replacement

- Qty 1 Gear Housing Assembly p/n 1682–821306A16
- 0.7 hour labor
- Flat Rate Code OG12
- Failure Code 205 00

USA: Return gear housing assembly with a copy of the warranty claim.

Return driveshaft with a copy of the warranty claim if a driveshaft is replaced.

CANADA: Return gear housing assembly with a copy of the warranty claim to Mercury Marine Mississauga.

Return driveshaft with a copy of the warranty claim if a driveshaft is replaced.

INTERNATIONAL: Tag and hold gear housing assembly and driveshaft for inspection / disposal by a Marine Power International Technical Representative.



Dear Owner:

Our records indicate you own a Force outboard that may contain a defective driveshaft. We discovered this possibility through our rigorous endurance testing procedure. If the driveshaft fails, your motor will not be able to propel a boat; its propeller will not revolve at all.

WHAT YOU SHOULD DO

Contact your authorized Force dealer, preferably the one who sold you your motor, and make an appointment to have them perform the work prescribed by service bulletin 95-6. Then, deliver your boat and this letter to the dealer at the appointed time. The other side of this letter is a claim your dealer needs to send to us to get paid for this service.

WHAT WE WILL DO

We will reimburse the authorized dealer for providing the necessary service. You will not be charged for this procedure.

We regret, and sincerely apologize for, any inconvenience this action causes for you. We have taken this step to insure that you do not experience a much greater inconvenience when you have less control over the circumstances.

Sincerely, Mercury Marine