

Circulate to: Sales Manager Accounting Service Manager Technician Parts Manager

24 volt Trolling Motors with Gator Flex 360 Mount Improvement

Models Covered	Serial Number
24 volt, 71 lb. Thrust Hand & Foot Operated Salt and Fresh Water Gator Flex 360 Models	9B320181 through 9B822722

Situation

The holding ability of some isolators used on the Gator 360 mounts with 24 volt motors has not met the standards of MotorGuide.



Old Style

New Style

Correction

REPLACING ISOLATOR ONLY - KIT NUMBER 8M4000305

1. Open the door and remove the existing isolator.
2. Install the new isolator components into the mount **without** the motor and fully close the door to preset the isolators into the mount.
3. Reopen the door and install the motor.

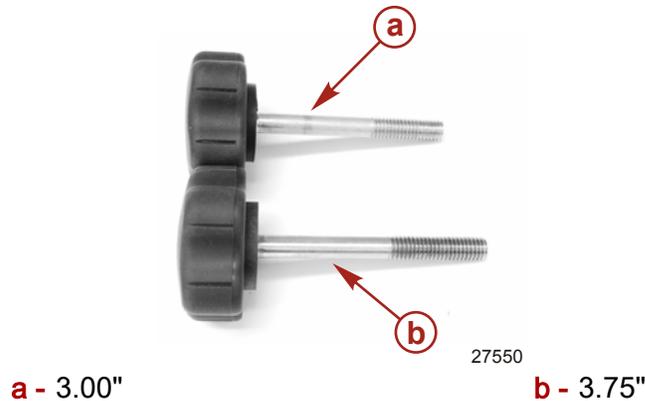
REPLACING THE ISOLATOR AND DOOR KNOB (IF NEEDED) - KIT NUMBER 8M4000306

1. Verify the thread length of the knob used to close the door and hold the isolator. If the thread length is the short version (3.00 inches), it should be replaced with the longer version (3.75 inches).

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2. Install the new washer and apply the anti-seize grease to the knob threads before installing.



Parts Required

Qty.	Description	Part Number
2	Isolators	8M4000305

OR

Qty.	Description	Part Number
2	Isolators	8M4000306
1	Door Knob	
1	Washer	
1	Anti-seize packet	

Owner Notification

All registered owners within the affected serial number range will have a new isolator kit set directly to their home with the Instructions for installation included. If they would prefer, they can call MotorGuide Customer Service to be directed to their nearest MotorGuide Service Center to have the isolator replaced.

Warranty

Complete Warranty claim providing:

- Model and Serial number of the trolling motor
- Proof of purchase and/or copy of letter included in the isolator kit
- Three tenths (0.3) hour labor
- Warranty Flat Rate Code: EL76
- Part Code: 903
- Failure Code: 15

US AND CANADA

Complete/process claim via MercNET or a warranty claim form.

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Mail to:
Mercury Marine
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INTERNATIONAL

Follow instructions issued by the Marine Power International Office or by your distributor.

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